DLM ACADEMY

developing people » delivering results

MANAGEMENT & LEADERSHIP

CMI LEVEL 5 CERTIFICATE IN MANAGEMENT AND LEADERSHIP

A practical qualification for practising and aspiring managers who want to develop their knowledge, skills and confidence to lead individuals and teams, improve performance and contribute to their organisation's objectives.



IDEAL FOR PRACTISING & ASPIRING MANAGERS

Team leaders, supervisors and first-line managers who want to strengthen their leadership skills, build confidence and progress their management career.

WHAT YOU'LL LEARN

Build the knowledge, skills and confidence to lead people and teams effectively, manage day-to-day operations, solve problems and deliver results that support organisational goals.

KEY AREAS OF STUDY

Leading and managing people
Develop the skills to lead, motivate and support individuals and teams to achieve goals.

Communication and working relationships
Build effective communication and positive working relationships across teams.

Planning and organising work
Plan, prioritise and organise work to improve productivity and achieve outcomes.

Managing performance
Monitor performance, provide feedback and support continuous improvement.

Decision-making and problem-solving
Use evidence and critical thinking to make informed decisions and solve problems.

Managing resources and priorities
Manage resources effectively and focus on what matters most to deliver results.

QUALIFICATION SNAPSHOT

LEVEL 5 (Undergraduate)	**QUALIFICATION** CMI Level 5 Certificate
DURATION 4–6 months	**TOTAL TQT** 130 hours
AWARDED BY Chartered Management Institute (CMI)	**ASSESSMENT** Work-based assignments
CREDITS 13 credits	

YOU WILL GAIN

- Stronger leadership and people management skills
- Improved communication and team relationships
- Better planning, prioritisation and performance
- Greater confidence in decision-making and problem-solving
- Practical skills to support your career progression

OUTCOMES THAT MAKE AN IMPACT

- Lead people and teams effectively
- Improve team performance
- Solve problems and make better decisions
- Support organisational success and growth

CMI Chartered Management Institute

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